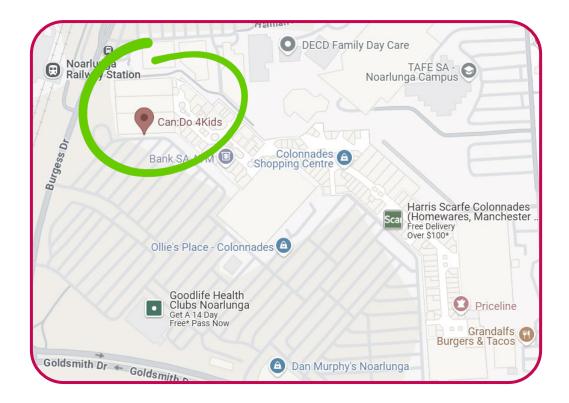


# Access Guide: Can:Do 4Kids Noarlunga

#### Where to Find Us

**Address**: Lot 54 Beach Rd, Noarlunga Centre SA 5168 Located at Colonnades Shopping Centre via the Burgess Drive entrance



#### What You'll See:

- You'll enter through the doors leading from the zebra crossing
- Look for Can:Do 4Kids signage
- Our intercom is used to enter and is located to the right-hand side of the doors



### **Step-by-Step Access Directions**

- 1. Arrive via Burgess Drive and park near the Can:Do 4Kids entrance.
- 2. Walk toward signs for Can:Do 4Kids.
- Press the intercom button and a member of our team will ask you the reason for your visit and then open the doors for you to enter.
- If you need help, go to the Colonnades Information Desk or use BindiMaps (see below).



5. Our team will be ready to greet you at the reception desk.

### **BindiMaps: Find Your Way with Confidence**

We use **BindiMaps**, a free indoor navigation app designed to support people who are blind, have low vision, are neurodivergent, or just prefer step-by-step support when visiting unfamiliar places.



### What is BindiMaps?

BindiMaps works like GPS but indoors. It uses spoken directions, large print visual maps, and on-screen arrows to help you find your way confidently.



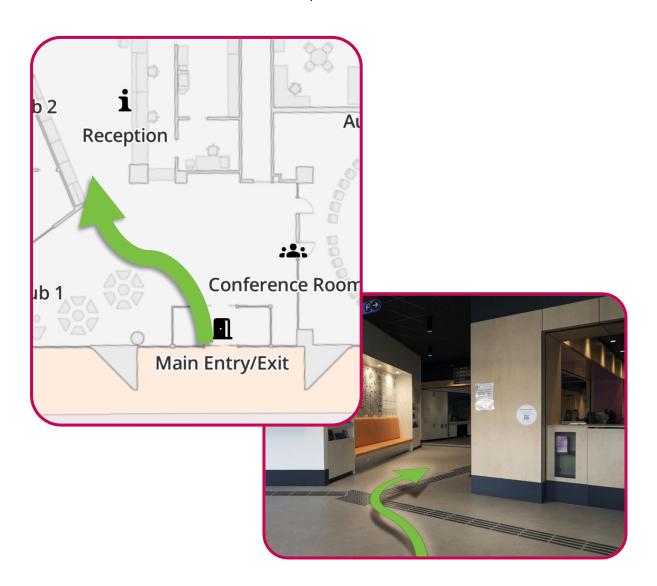
### **How to Use It**

- 1. **Download BindiMaps** from the App Store or Google Play prior to attending. Alternatively, scan the QR code or search app store to download the app.
- 2. **Open the app** when you arrive at Colonnades.
- 3. Follow the instructions to find Can:Do 4Kids and other key areas (like toilets and exits).

### **Finding Reception Desk Inside**

The reception desk is not immediately visible when you arrive.

Follow directions below or directions on BindiMaps to reach it.





### What to Expect Inside

We aim to create a **calm**, **sensory-aware** space:

Feature	What You'll Notice
Lighting	Warm and natural dimmable lights; no harsh lights. Overhead visual flashing alerts may be present when someone rings the doorbell or in an emergency evacuation for deaf community
Noise Levels	Quiet environment with minimal loud or sudden sounds due to acoustic ceiling tiles. occasional unexpected noise from other centre visitors may occur
Smells	Low-fragrance, non-scented environment. Toilets have floral fragrances
Toilets	Accessible toilets nearby. Blue toilet water.
Waiting Spaces	Low-sensory environment and quiet seating areas available
Seating	A mix of soft, firm, and armless seating
Assistance Animals	Welcome throughout the site

# Support options available

We can provide extra support based on your preferences:

	Visual walkthrough or preview on Bindi maps
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- ☐ Sensory-friendly waiting area (see following page)
- ☐ Braille or large print information at front entrance and amenity
- ☐ Tactile ground surface indicators for wayfinding
- ☐ Staff trained in deaf awareness
- ☐ Visual flashing alerts for emergency evacuations for deaf community





# Sensory-friendly waiting area

Sensory-friendly waiting areas are available past reception where you can participate in low-sensory quiet activities or movement based sensory regulation activities.



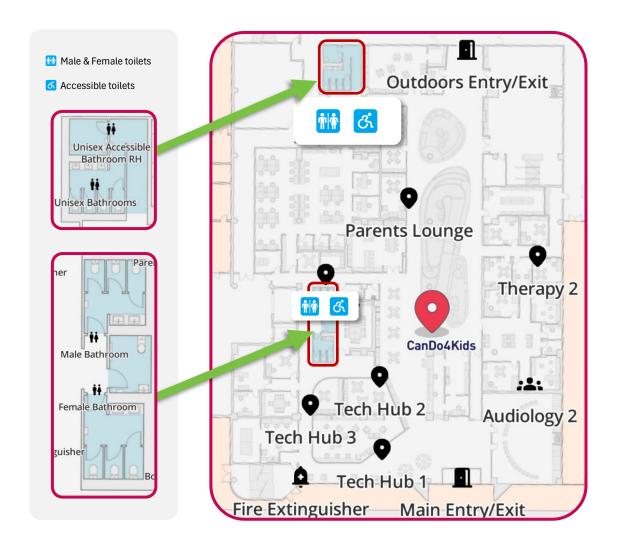






#### **Toilets**

Toilets are located at the back and middle of the building with signage as indicated in blue.



### **Accessibility**

We are committed to accessibility to meet the needs of our community such as:

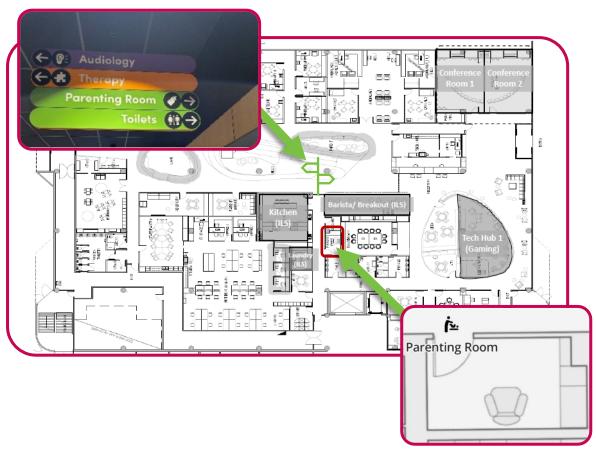
- Signage: Bigger, bolder, and more visible
- Wayfinding: Clearer cues and floor layouts
- Co-design: Involving low vision, blind, and neurodivergent clients
- **Tools**: Like **BindiMaps** to support independent navigation





#### **Parent Room Facilities**

As a paediatric NDIS service provider, we understand the importance of creating a welcoming and accessible environment for families. Our facility includes a dedicated Parenting Room equipped with a change table and essential amenities to support carers of children who may require these facilities. This space offers a private, quiet area for feeding, changing, and attending to your child's needs. It is designed to be pram-friendly and accessible for individuals using mobility aids, ensuring comfort and dignity for all families.



# **Contact Us**

Need support before your visit? **Phone**: (08) 8100 8200

Let us know if you would like:

- ☐ Someone to answer questions
- ☐ Help with BindiMaps
- ☐ If you would like to provide feedback on our access guide please follow the link below:

https://www.cando4kids.com.au/compliment-feedback-complaint/